Easycarhire car hire services

**Terms and Conditions**

**Age Requirements and Documents:**

The registered driver must be at least 26 years of age and have held a full driver’s license for at least 24 months. You need a valid driver’s foreign license, passport and a credit/debit card to rent a vehicle at **Easycarhire**.

Children: In Zimbabwe it is not mandatory for children to be seated in safety seats while travel in vehicle however we strongly recommend the use of child seats. Child seats are available on request. Subject to availability.

**Airport Pickup:**  We charge £10,00 for pickup and we offer a free drop-off service to Harare airport.

**Vehicle Types**:

We reserve the right to substitute vehicles if the booked vehicle is not available at the time of rental or is damaged during the rental period. The substitute vehicle may be of another type but equal in size and ability or better.

Fuel: We deliver the car with a reasonable amount of fuel tank and the car should be returned with the same amount.

Comprehensive Insurance: This is included in the price of the rental, subject to the terms and conditions of the rental agreement and in the event of an accident /damage to the vehicle the client will pay 20% of the damages maximum payable is £500– this is to cover our excess with the insurance company. Damages are always the lessee’s full responsibility. The lessee can purchase separate accident (All-risks) insurance.

*Signature...................................................*

*Date ………………………………………………………*

**Theft Protection (TP):**

It is noted that in case of gross negligence on behalf of the lessee that leads to theft of the vehicle, the TP is void!

The lessee is not allowed to leave Zimbabwe in the rented vehicle without prior arrangements with office.

*Client signature.....................................*

*date .......................................................*

**Reservation and Cancellation Policy:**

A deposit of £500,00 minimum will be taken at the start of all rentals for security reasons, even when a voucher covers the cost of the rental. This deposit may be used to pay all extra charges such as extra insurance excess in the event of claim, speeding and parking fines, damages or cost other than specified in the contract due to lessee’s use of the rented vehicle.

Client signature .............................................

Date.................................................................

If you have special wishes regarding payment, please contact us at: [info@easyzimcarhire.co.uk](mailto:tawanda@bluestyles.co.uk) Minimum rental period is 24 hours, if a vehicle is delivered over two hours late, an extra 24 hours will be charged. Maximum rental period is 31 days, if longer rental is required please contact [info@easyzimcarhire.co.uk](mailto:tawanda@bluestyles.co.uk) or call our offices.

Cancellation policy is as follows:

Cancellation 14 days prior or more – administration charge £75.00 Cancellation 7 to 13 days prior – 40% charge of the deposit.  Cancellation 2 to 6 days prior – 65% charge of the deposit.  Cancellation 48 hours prior or no-show – 100% charge of the deposit.

**Additional Charges & Liabilities**

You will be responsible for the following additional charges or liabilities if incurred:

• Additional rental charges for changes you make to the booked rental vehicle, rental period or optional products

• Damages, theft or third-party liabilities not covered by insurance.

• Any fines or penalty charges relating to the operation of the vehicle during your rental period, such as parking or speeding fines, plus reasonable administration charges

• Rental charges for late returns

• Any legal fees incurred collecting any payments due under the terms of the rental agreement

• A reasonable collection fee if a vehicle is not returned to the original rental office

• The cost of cleaning the vehicle if you return the vehicle in a dirty condition

Please note your liability for damage extends until the vehicle is checked in by a Easycarhire Company Staff Unless otherwise provided in the rental agreement, if you return the vehicle after business hours or leave the car at the airport you will remain responsible for any damage or loss in accordance with the rental agreement until Easycarhire Hire reopens and conducts the post-rental inspection.

***Signature......................................................***

***Date ............................................................***

**Rental Agreement:**

The rental agreement will be entered into at the time and place of vehicle hire between you and Easycarhire Car Rental Company. You should always read your rental agreement in full before signing it.

I.1. The hire-out rate for the car(s) is determined according to the period the car is required for. Hire fees shall be paid in advance or on the day of receiving the car. Hire out rates change from time to time in accordance to fleet availability and/or car rental services market demand.

I.2. Clients shall be required to pay a refundable deposit of £500,00The deposit is a guarantee for the car and cannot be used as a payment in case of prolonging the contract. After returning the car, the deposit is paid out less the cost of excess mileage, any damages identified when the vehicle is returned or in case that the vehicle is returned without fuel or with less fuel than when it was hired out.

I.3. Extending the vehicle rental agreement without following the due process shall attract a penalty of £45,00per day over and above the agreed daily hire rate. Hire-out rates are subject to change and rates agreed at the beginning of the contract will not necessarily apply when extending the vehicle rental agreement.

***Client singnature..............................................***

***Date................................................................***

I.4. In case of any damages on the vehicle, for which a written statement by the Traffic police is submitted, the deposit is held until the insurance agent pays the damages.

I.5. In the event of an accident, the client shall pay 20% of the damages to cover excess charged by the insurance company.

I.6. In case of any damages on the vehicle, for which a written statement by the Traffic police is not submitted, the client will pay cost of damages in full.

I.7. Hire-out rates are charged per calendar day, inclusive of the two days when the car shall be collected and shall be returned to our premises or designated/agreed collection points.

I.8. The client shall submit a valid driver’s license and those of other drivers that shall be using the vehicle.  The client (shall not give the vehicle to a person who is not identified in the vehicle rental agreement). Additional drivers are accepted at a charge.

I.9. The client shall be responsible for maintaining tyre pressure, fluid and fuel at the proper operating levels and to immediately report any defects to Easycarhire

    1.10 Unlimited kilometres during the rental period.

            -Excess mileage shall be charged at a cost of 50 pence per kilometre.

    1.11. The client shall undertake to pay traffic tickets issued when the vehicle is in their

            possession.

1.12. The client shall be responsible for identifying any damages or mechanical malfunctions and

        to record them with the administrator prior to leaving the vehicle collection point.

1.13 The client has no right to:  -

• use the car for pulling other vehicle or trailers, for competitions, for teaching purposes

• drive the car drunk or after taking drugs or narcotics.

***Signature.................................................***

***Date ........................................................***

• give the car to other persons or to use it without prior written consent of easycarhire

• use the vehicle to access prohibited areas and to travel outside of Zimbabwe.

1.14. Easycarhire will terminate the rental agreement should the client commit a material breach of the rental agreement. The client shall incur a 100% penalty in respect of value of contract outstanding should they decide to terminate the rental agreement before its due date.

Signed by both

parties.

***Client …………………………………………………………….***

***Date: …………………………………………………………….***

***Easycarhire staff ..............................................***

***Date ………………………………………………………………***